



ATT CL4940 Internal Microphone Replacement

This is a guide that explains how to replace the phone's internal microphone used in hands free calls.

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INTRODUCTION

If you are unable to hear anything during hands free calling, the internal speaker may need to be replaced. This guide will teach you how to disassemble your AT&T CL4940 corded answering system, and how to replace the speaker used for hands free calling. This is a fairly simple process, and it can be accomplished with minimal technical expertise.



TOOLS:

- [JIS Driver Set](#) (1)
 - [Flush Cutter](#) (1)
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Step 1 — Internal Microphone



i Unplug your device before beginning disassembly.

- Remove the phone line and the power cord from the back of the device.
- Remove the phone cable from the side of the device.

Step 2



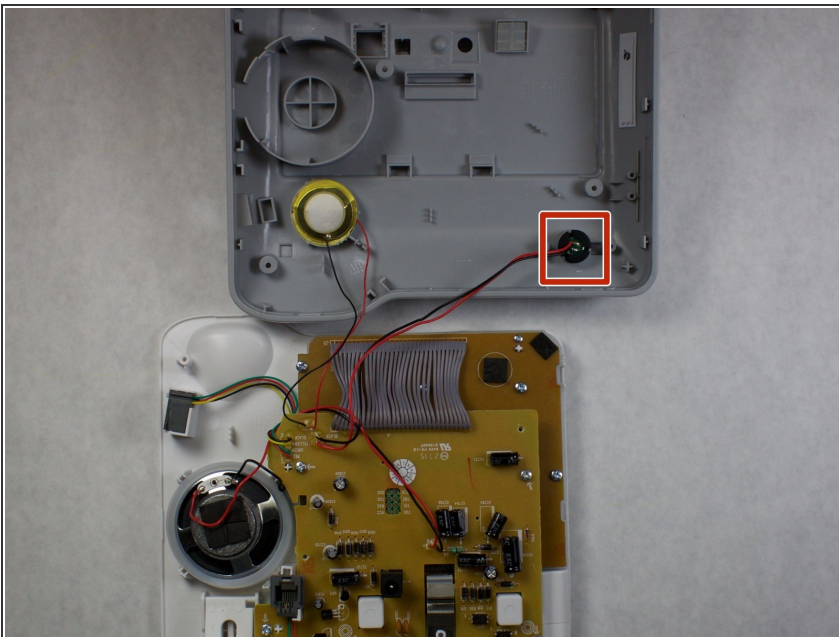
- Remove the five 4mm X 10mm Phillips head screws from the back cover of the device.

Step 3



- Starting from the bottom of the device, (using a metal spudger) separate the top (white) plastic piece from the bottom (gray) plastic piece.
- Work your way across the bottom of the device, then to each side, and finally to the top.
- ⓘ There are brackets every few inches along the edge of the device. These may be difficult to pull apart.
- The top and bottom pieces should separate, and the internals of the device will now be accessible.

Step 4



- Using wire cutters, sever both the red and the black wires connected to the microphone.
- To remove the microphone from the device, gently wiggle it while pulling it apart.

To reassemble your device, follow these instructions in reverse order.