

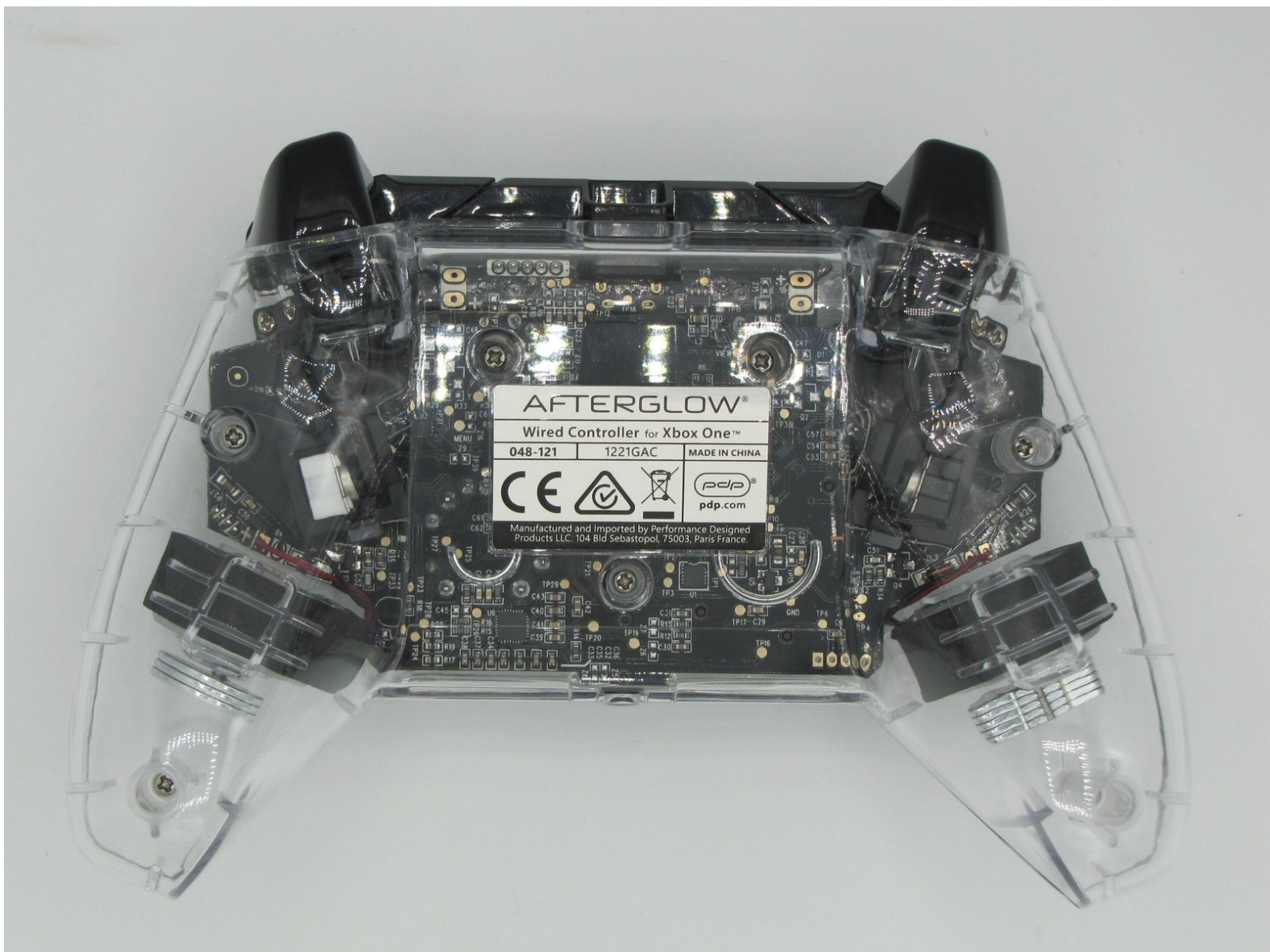


# Xbox One Afterglow Prismatic Wired Controller

## Button and Trigger Replacement

Follow this guide to replace the buttons on an Afterglow Prismatic Wired Controller for Xbox One (048-121).

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## INTRODUCTION

If your Xbox One Afterglow Prismatic wired controller buttons or triggers are damaged, use this guide to learn how to replace either the buttons or triggers. This guide shows you how to disassemble the controller to replace the trigger and buttons on the Afterglow controller. Once the guide has been completed, the buttons or triggers should be working again.

Before using this guide, make sure that the issue is with the controller buttons and not with the wired connection. Inspect the connection from the Afterglow controller to the Xbox One for any fraying in the line or damage with the connection ports (cracks, bent port, broken plastic).

Read each step fully before starting. If any steps are done incorrectly, it could cause damage to the internal parts of the controller.

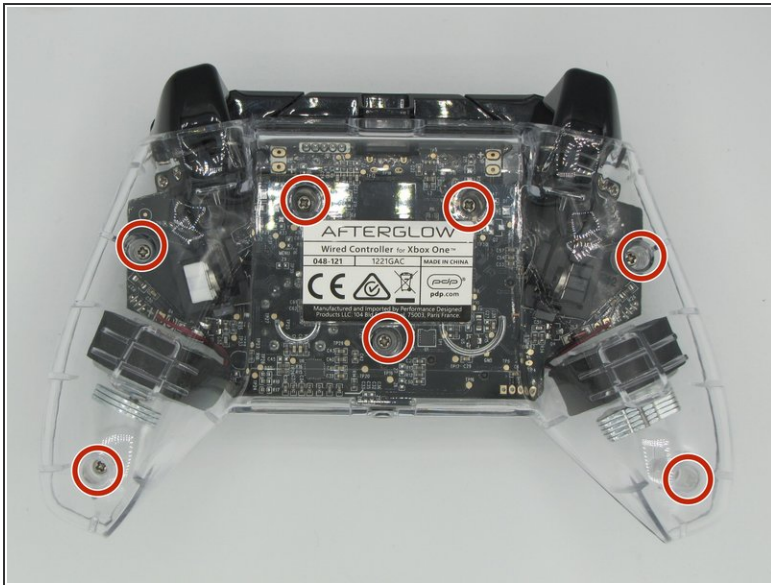
Before starting this guide, disconnect the wire from the controller.



### TOOLS:

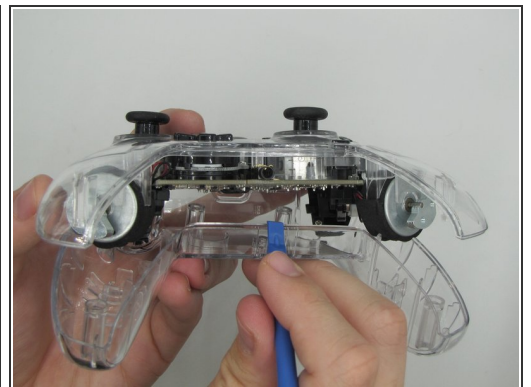
- [Phillips #1 Screwdriver](#) (1)
  - [iFixit Opening Tool](#) (1)
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## Step 1 — Controller Button and Trigger



- Remove the seven screws from the back of the controller using a Phillips #1 screwdriver.

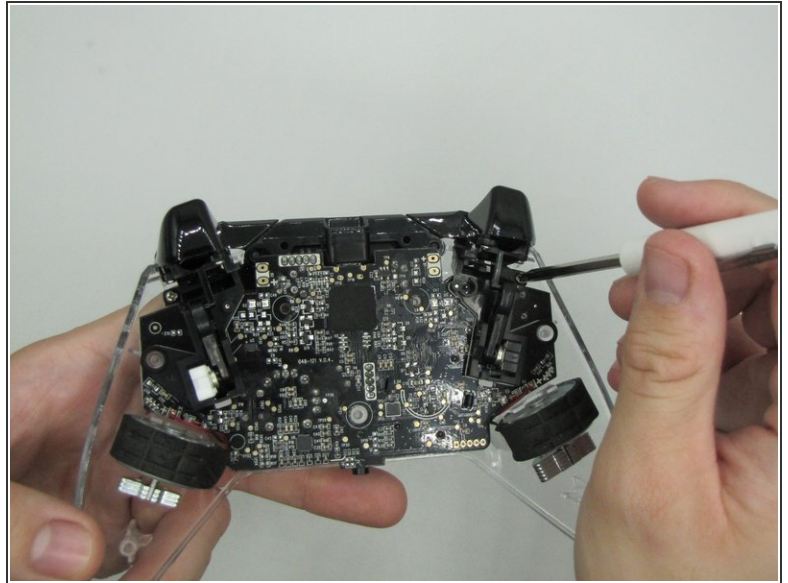
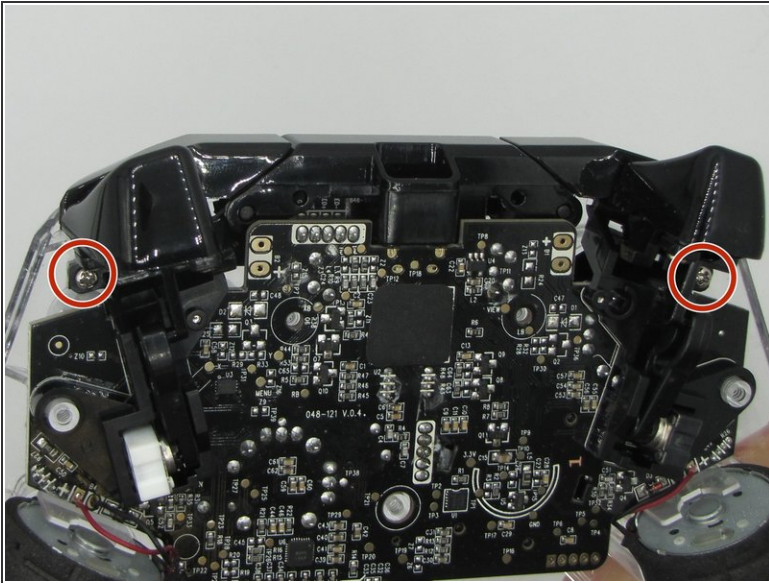
## Step 2



- Place an opening tool between the front and rear controller panels at the bottom of the controller.
- Pry the bottom of the controller open around the audio port.
- ⓘ The controller might make a loud click; that is okay.

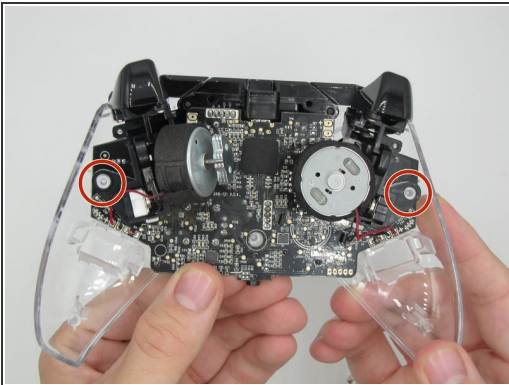


### Step 3



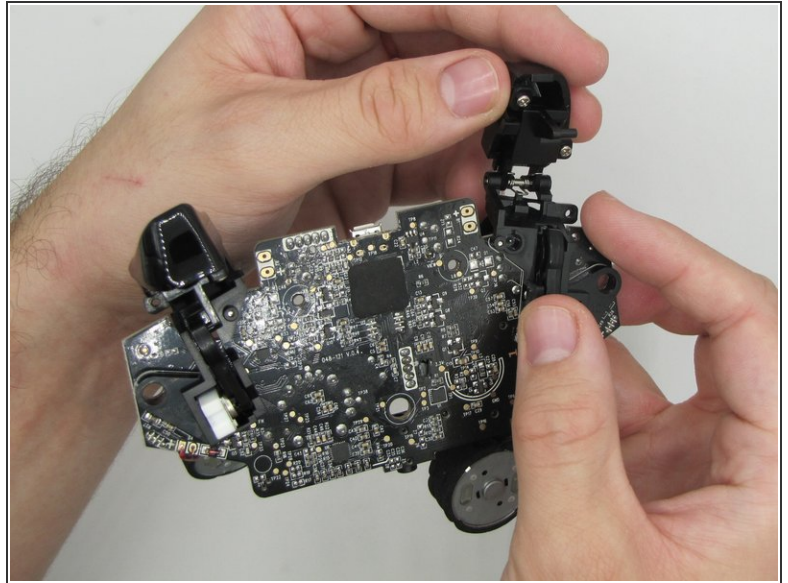
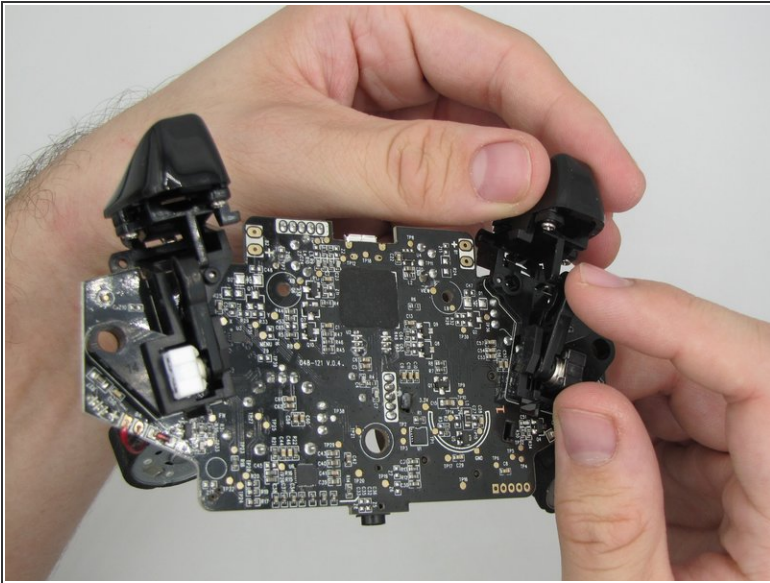
- Remove both screws on the back of the motherboard under the triggers using a Phillips #1 screwdriver.

### Step 4



- Place your left hand at the base of the motherboard and your right hand on the frame.
- Lift the motherboard up from the pegs that hold it in place.
  - ⓘ The motherboard will still be connected to the controller once off the pegs.
- ⚠ Do not try to force the motherboard out after getting it off the pegs.
- Pull down gently to remove the motherboard.

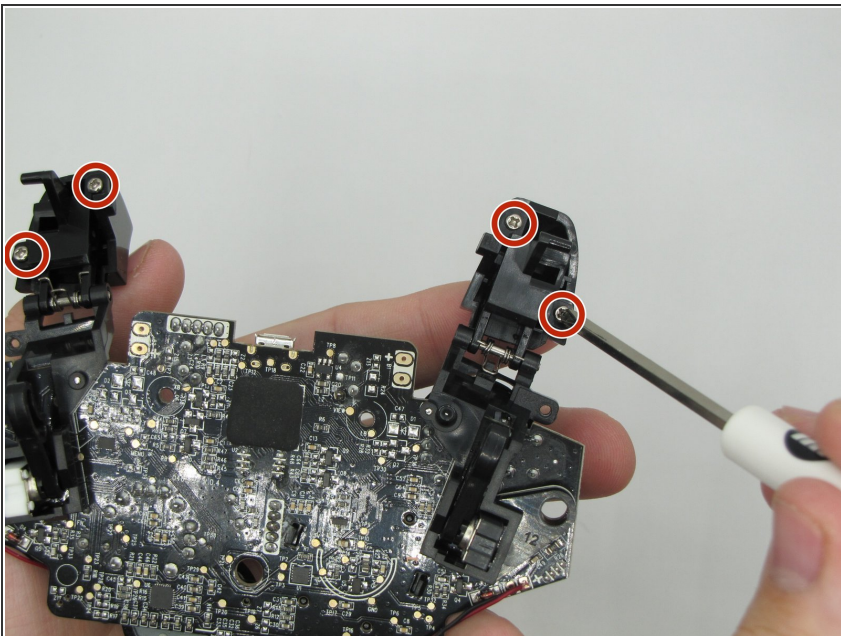
## Step 5



**i** Under each trigger is a small guard rail that needs to be pushed in order to get to the screws for the trigger.

- Push the rail towards the motherboard to free the triggers to get to the screws.

## Step 6

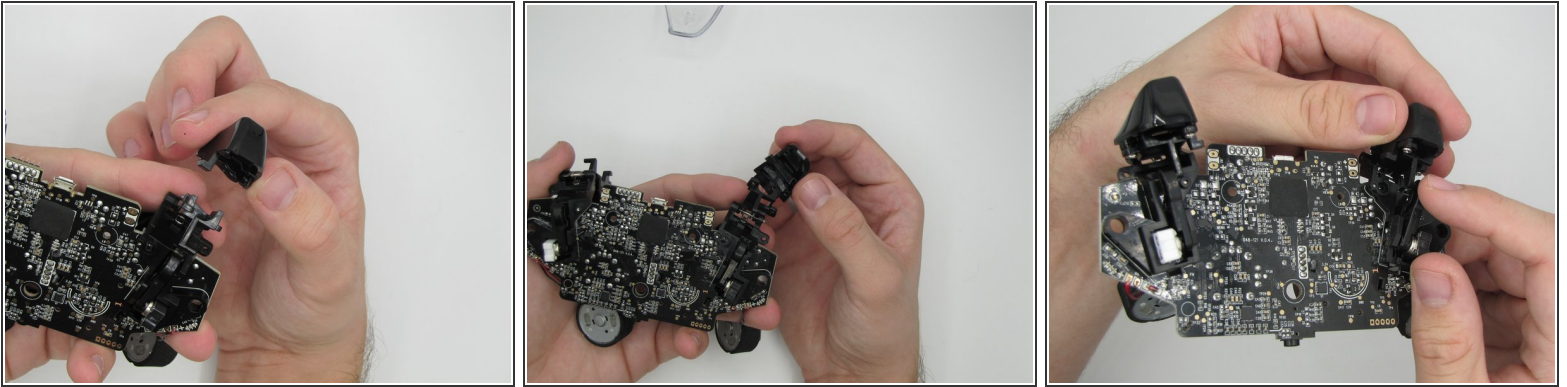


- Remove the two screws from each of the triggers (four total) using a Phillips #1 screwdriver.

**i** The triggers will fall out when unscrewed.

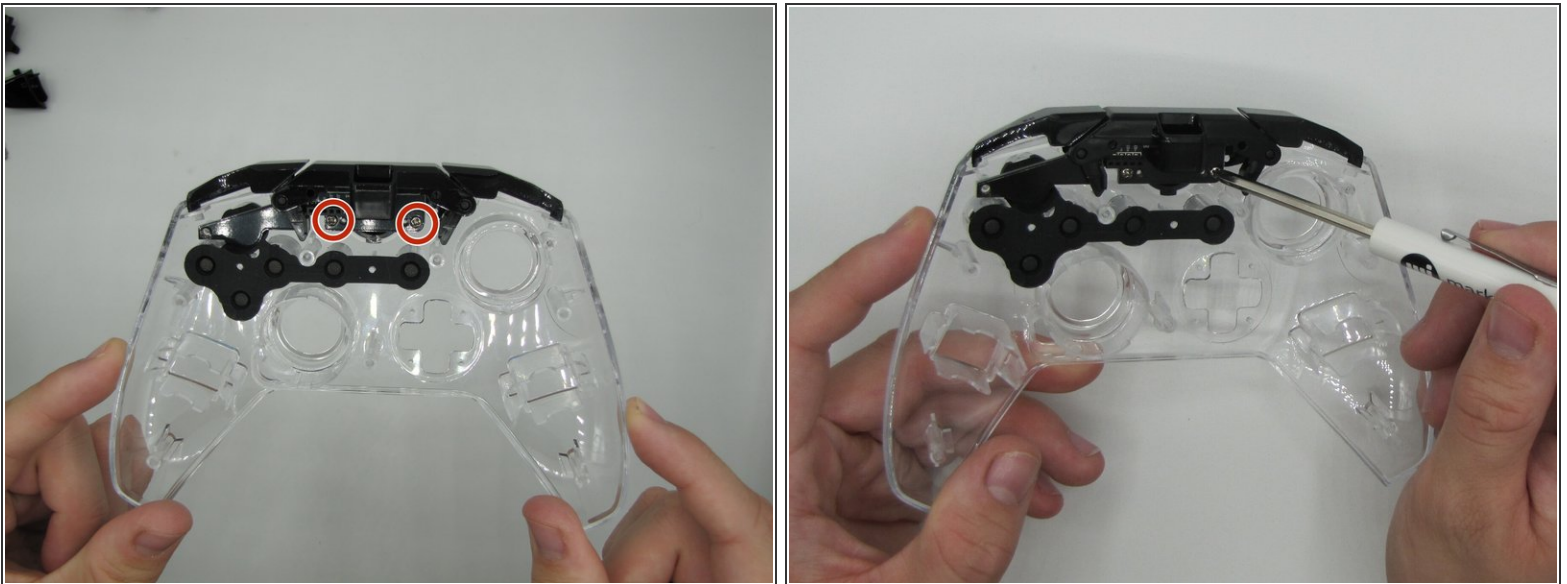


## Step 7



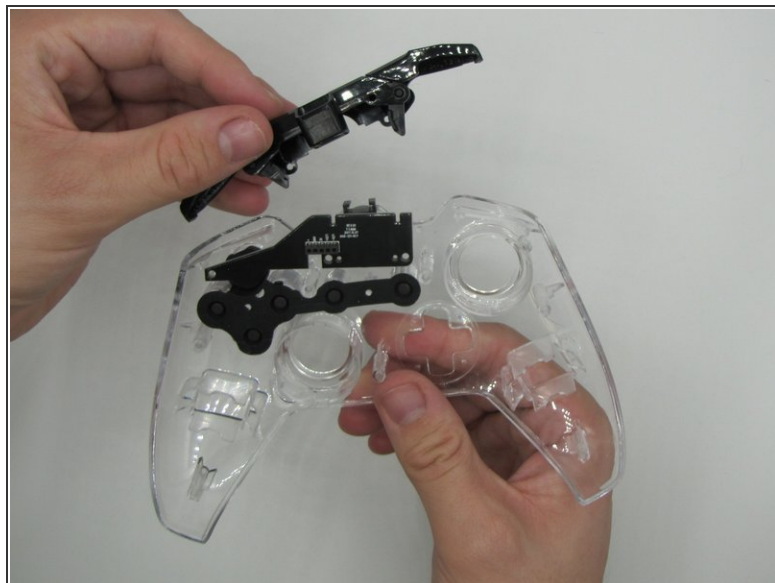
- Replace each of the triggers by screwing them back together.
- Push the rail back onto the trigger peg.
- ⓘ The motherboard is done until reassembly.

## Step 8



- Remove the two screws from the top bumper board using a Phillips #1 screwdriver.

## Step 9



- Pull up on the bumper board to remove it.

## Step 10



- Pick up the circuit board to remove it from the base.
- ⓘ The circuit board is loose and might fall out in Step 9.

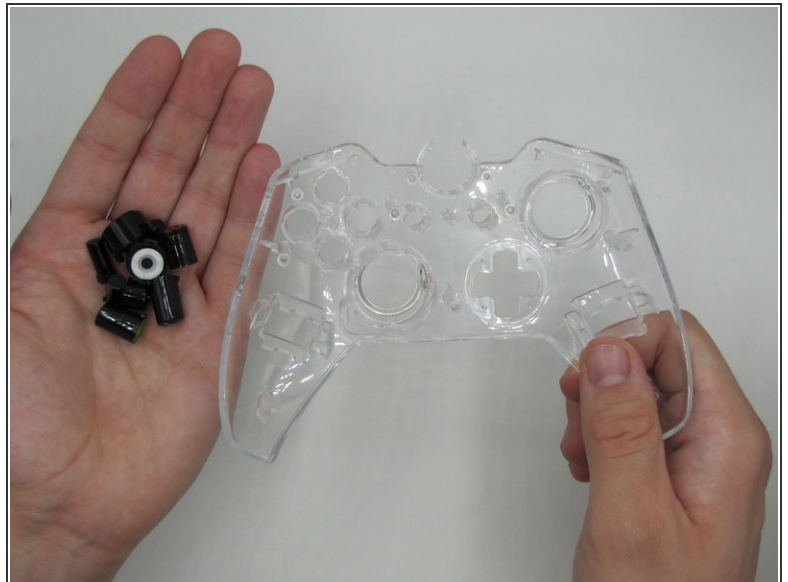
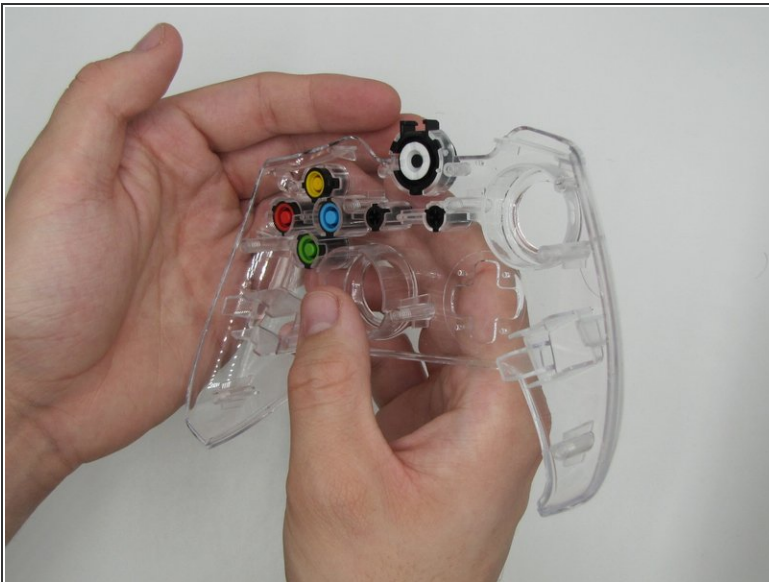


## Step 11



- Remove the rubber button cover.

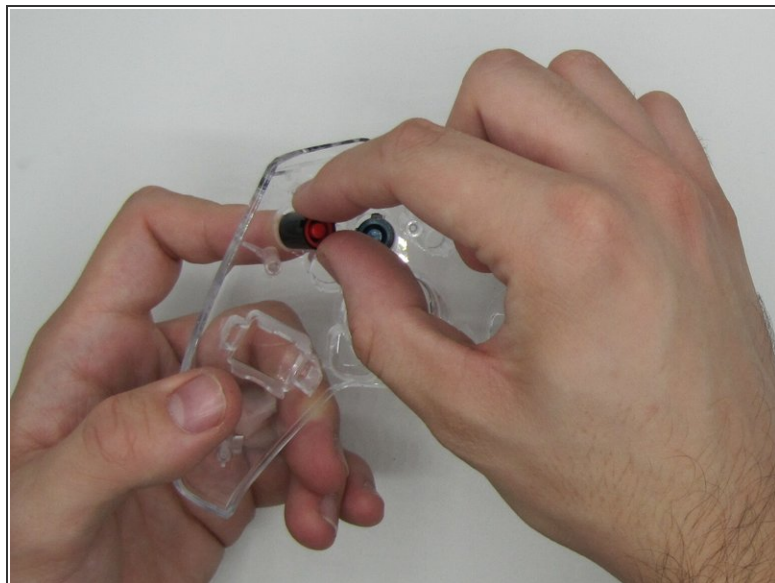
## Step 12



- Remove the inner buttons.



## Step 13



- Replace each of the buttons.
  - ☒ Each of the buttons have pegs that will help you line them up in the correct location and orientation.

To reassemble your device, follow these instructions in reverse order.