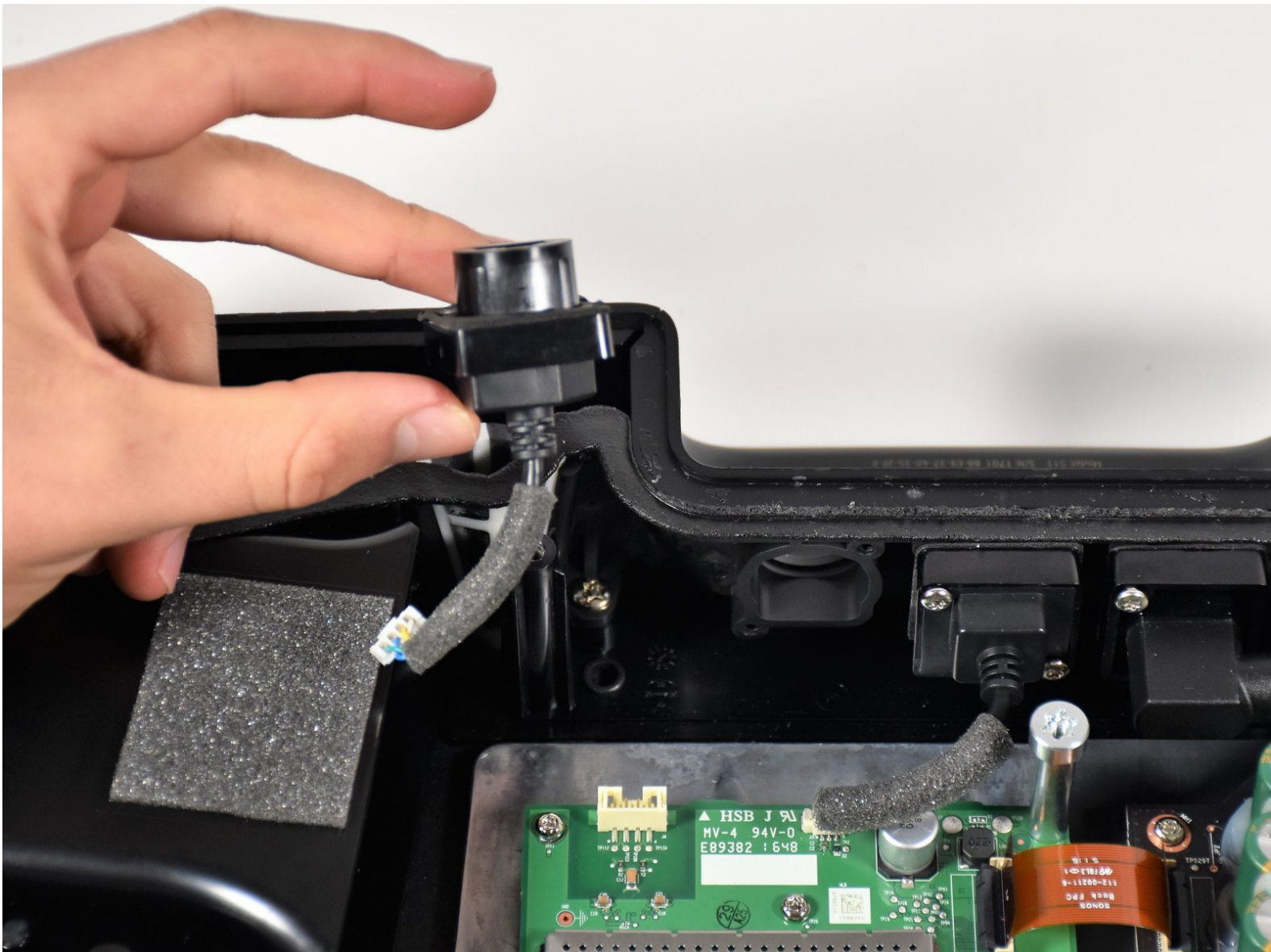# Sonos Playbase Ethernet Port Replacement

How to replace the Ethernet Port from the Sonos Playbase.

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This document was generated on 2020-11-28 06:56:56 AM (MST).

INTRODUCTION

This guide shows how to replace the Ethernet Port from the Sonos Playbase, which connects the Playbase to the internet.
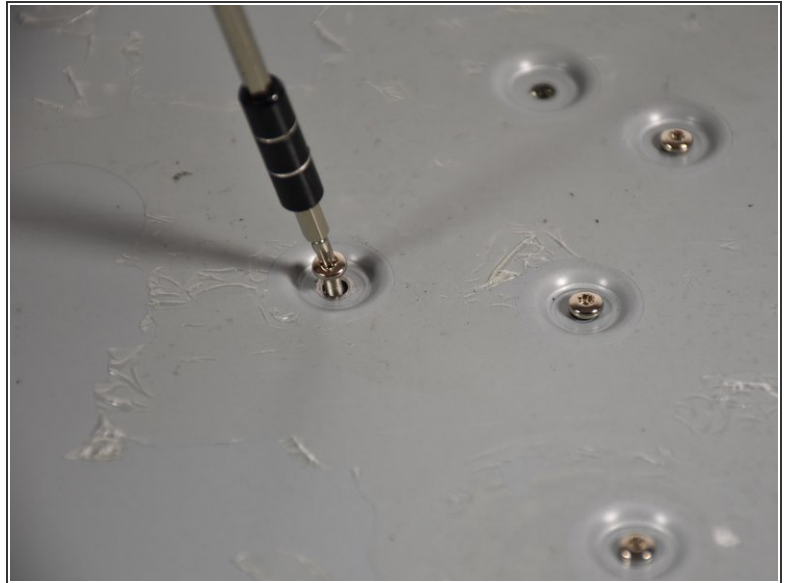
🔧 TOOLS:

- Metal Spudger Set (1)
- T10 Torx Screwdriver (1)
- T20 Torx Screwdriver (1)
- iOpener (1)

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Step 1 — Bottom Panel

- Turn the Playbase upside down so that the "Sonos Playbase" imprint is face up.

- Remove the bottom panel with an Opening Tool by inserting underneath and prying upwards.

- ⓘ Melt the adhesive with an iOpener for ease of opening

- ⓘ Use a Metal Spudger if the plastic spudgers do not work.

- ⚠ Take care to avoid damaging the plastic or the device if using a metal spudger.

Step 2

- Remove the fourteen 11mm T-10 screws by turning counter-clockwise.

- Remove the seven 44mm T-20 screws by turning counter-clockwise.

- Remove the twenty-two 34mm T-20 screws by turning counter-clockwise.

- ⭐ Record where each screw belongs for easier reassembly.

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Step 3

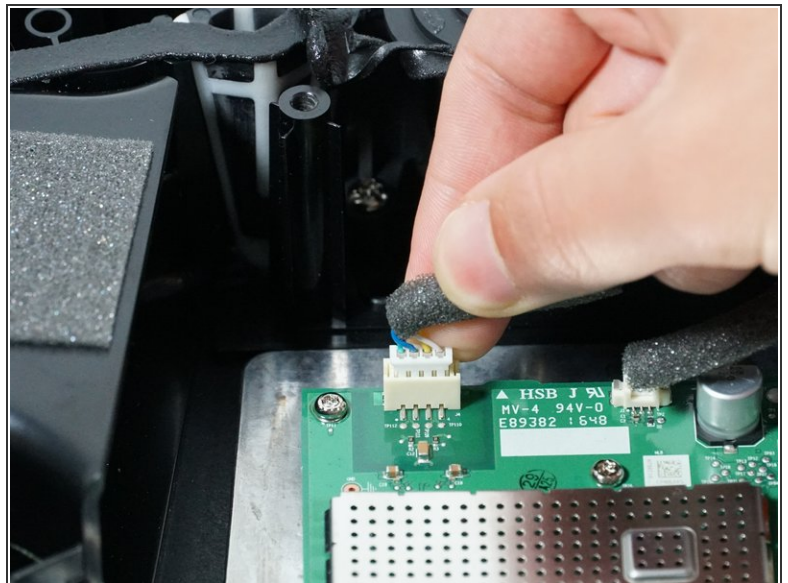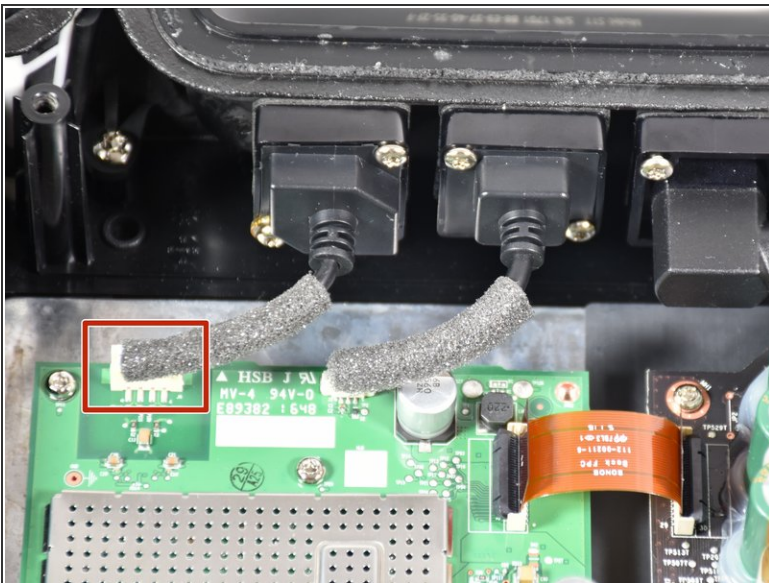- Remove the metal plate with a Opening Tool by inserting underneath and prying upwards.

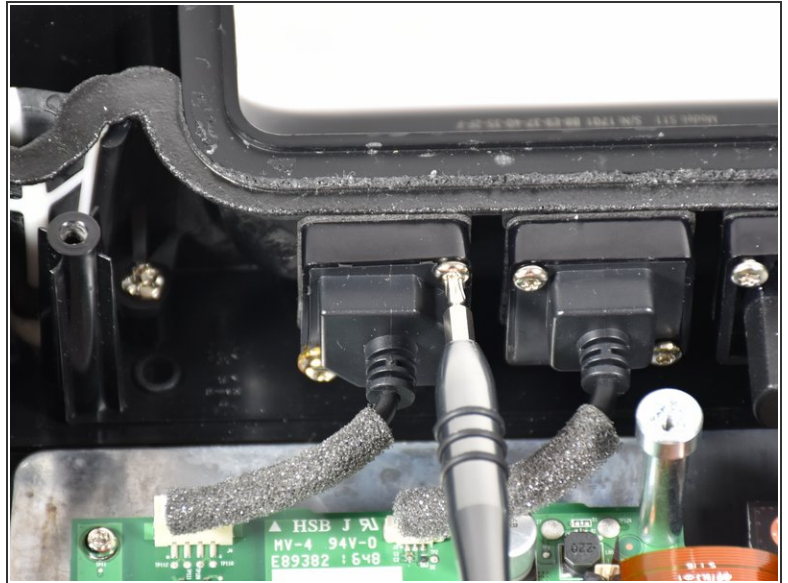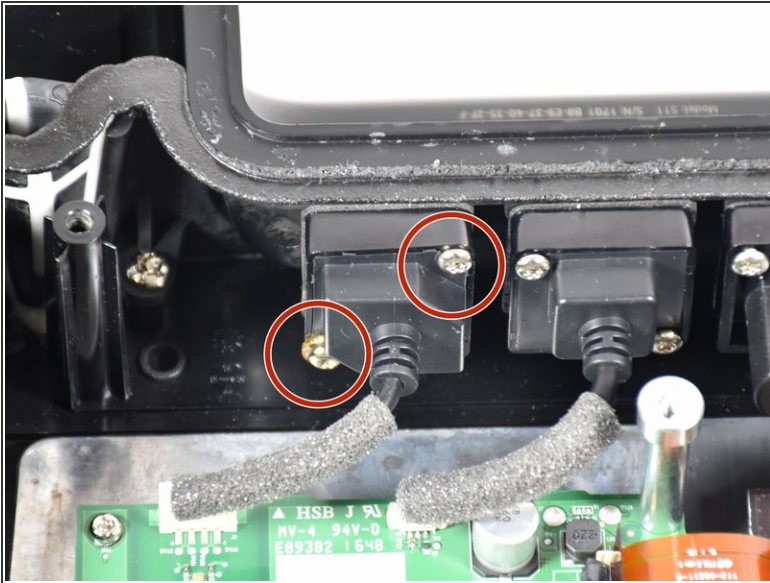- ⓘ Use a metal spudger if plastic openers do not work.

- ⚠ Take care to avoid damaging the plastic or the device if using a metal spudger.
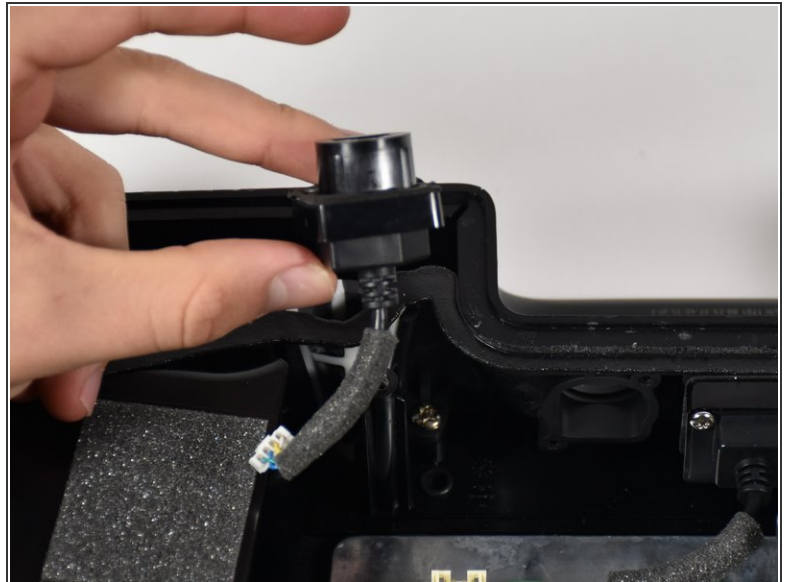
Step 4 — Ethernet Port

- Unplug the Ethernet Port from the main circuit board by pinching the white clip and pulling upward.

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Step 5

- Remove the two 18 mm T-10 screws holding the Ethernet Port in place by turning them counterclockwise.

Step 6

- Remove the Ethernet Port from the housing by pinching from both sides and pulling it out.

To reassemble your device, follow these instructions in reverse order.